

HERO for Windows + Mac

Installation & Configuration



For ease of setup have the following prerequisites prior to continuing.

Prerequisites:

- Have account created.
- Have family members created.

Windows HERO setup:

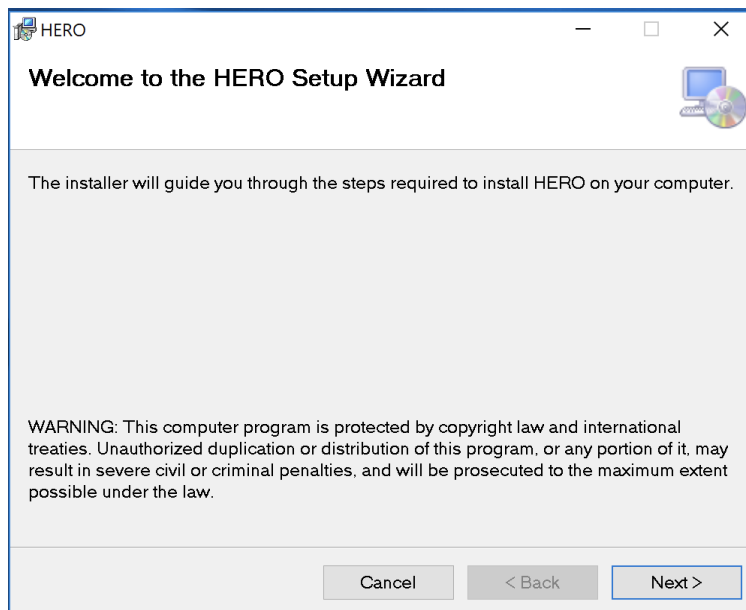
Procedure:

1. Download HERO Installer from our home page

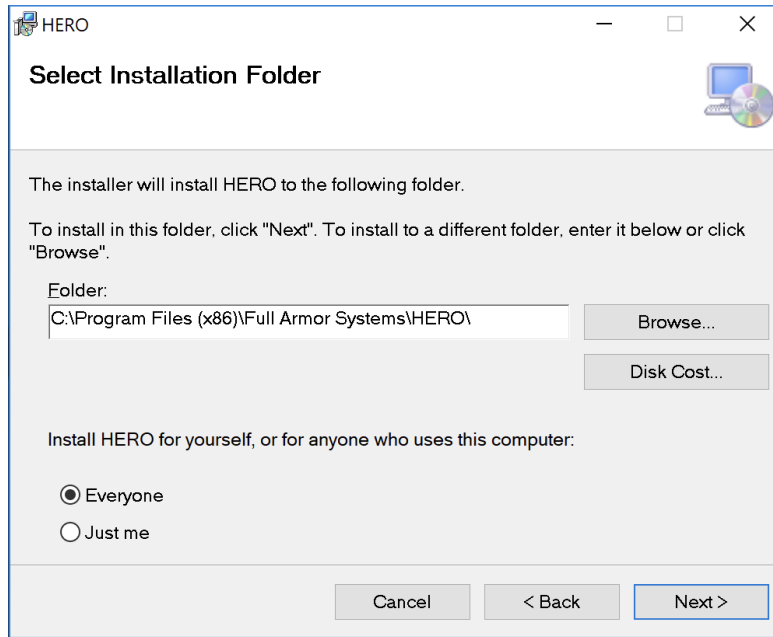
To download, go to <https://hero.fullarmorsys.com> and Click the link.

2. Run Installer

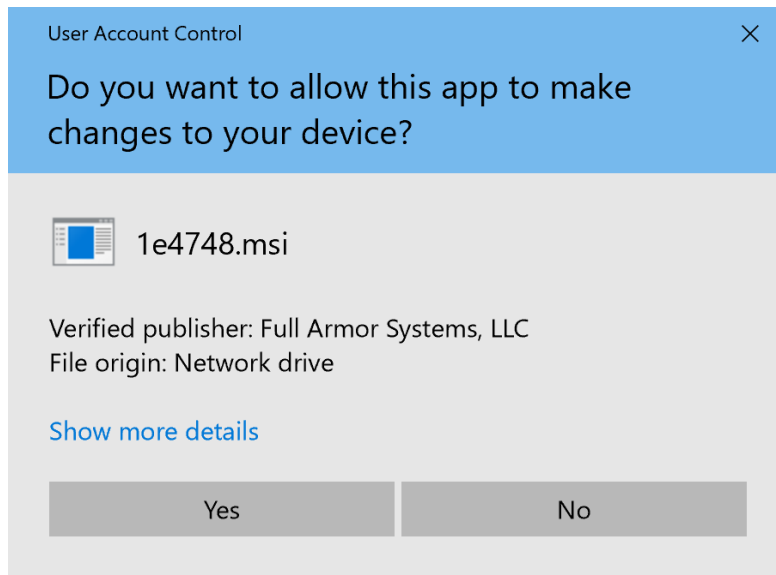
- a. Open File and Click Run



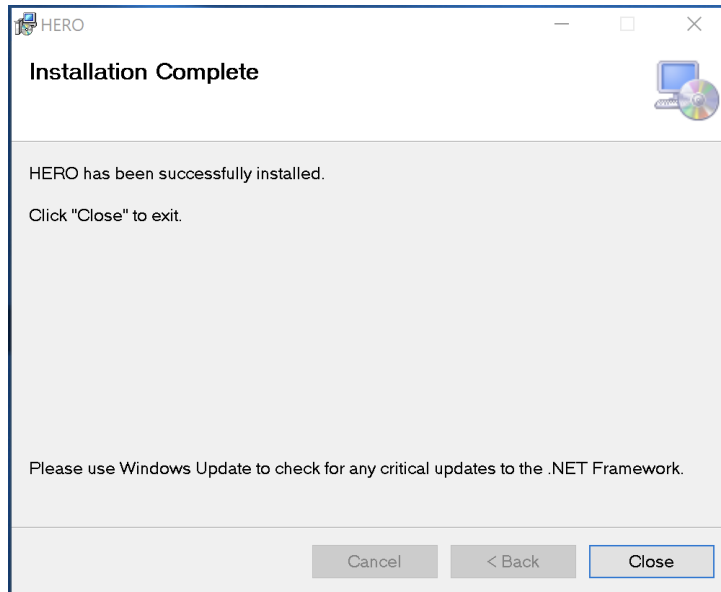
b. Click Next to Begin Setup



c. Click Yes to Confirm Install

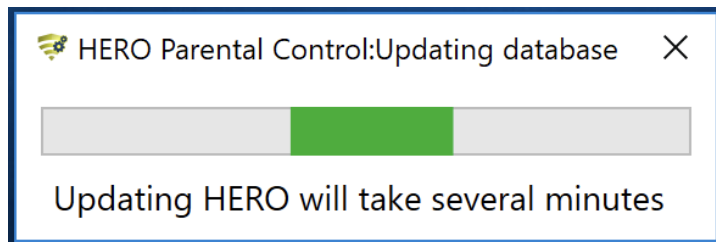


d. Click Close to Finish



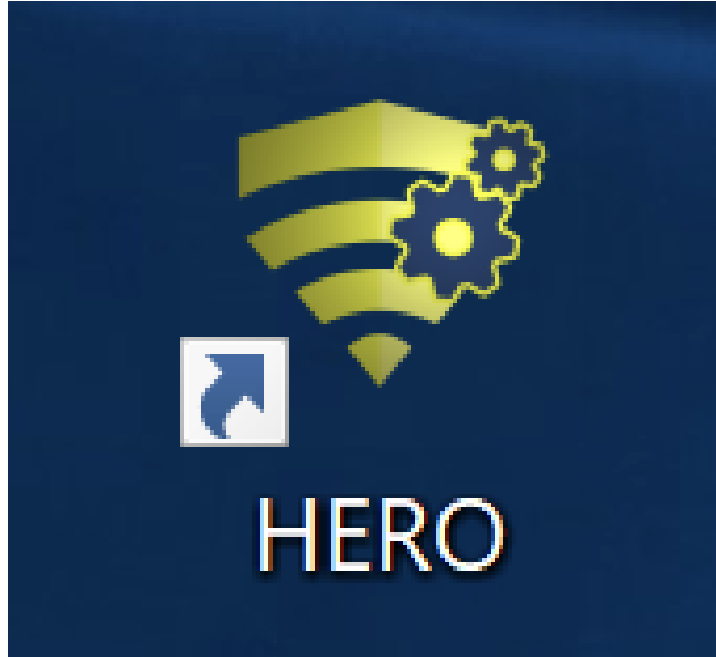
e. Wait for HERO to Build

- i. HERO will begin building a database, this can take up to 30 minutes depending on your computer and network speeds

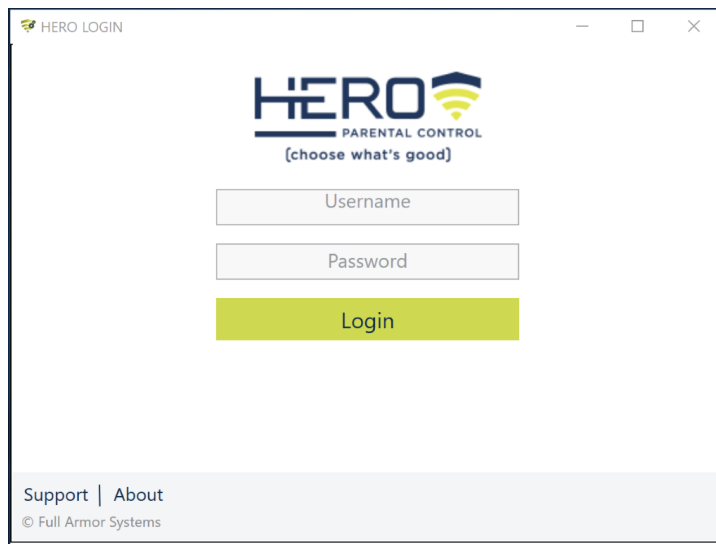


3. Assign User

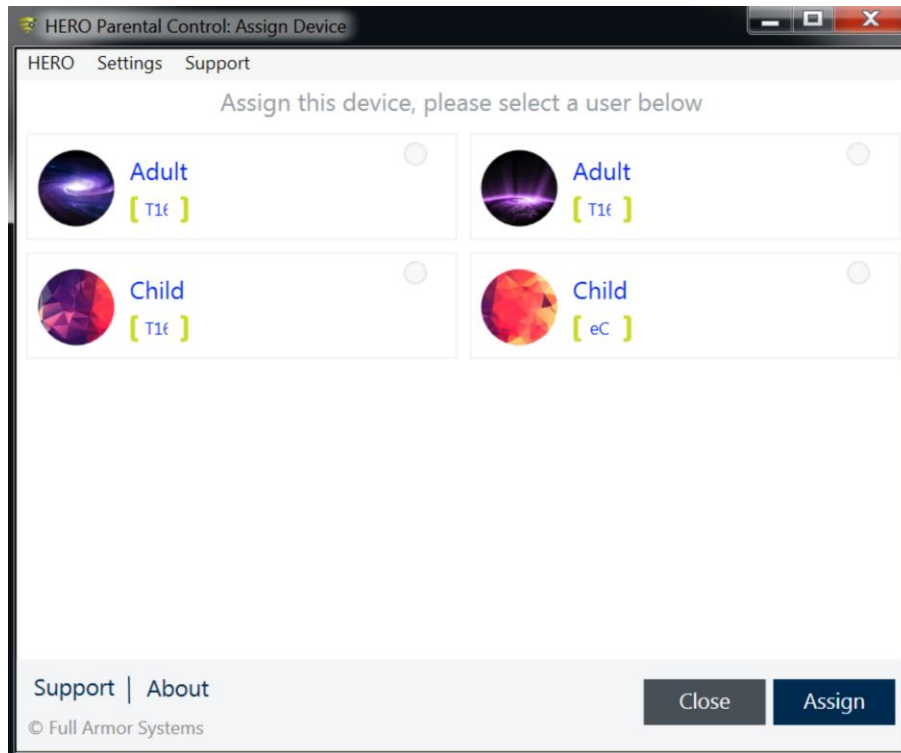
- a. Open Windows by Clicking the Shortcut Icon



- f. Login with account Username and Password

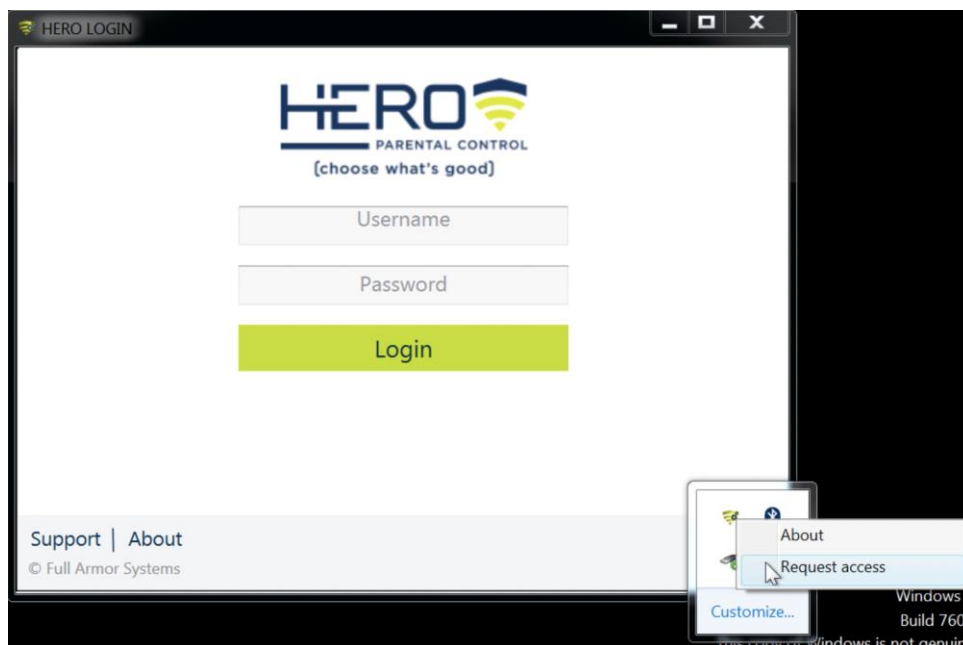


- g. Select the User who will be using the device and Close the window



h. Begin Surfing the Web Protected

i. To request access to a site Click on the block notification popup in the system tray, or you can request access to a site manually by opening the HERO app and Clicking the icon in the tray and paste in the site URL



Mac OSX HERO setup:

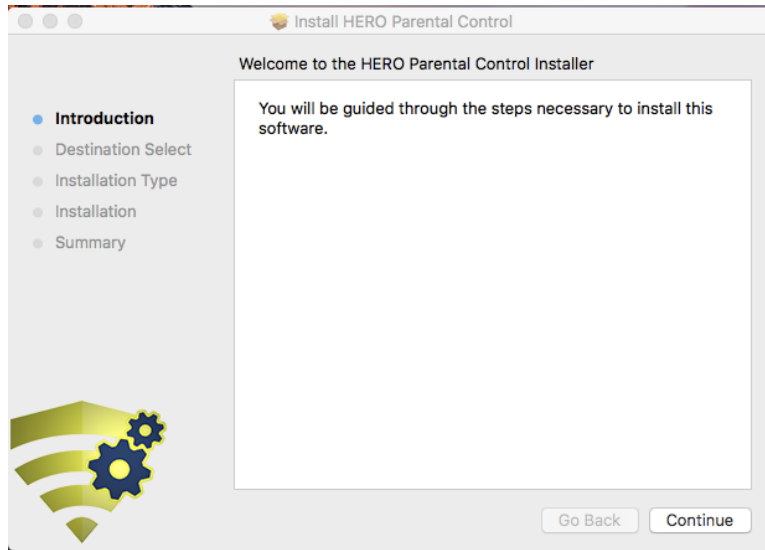
Procedure:

1. Download HERO Installer from our home page

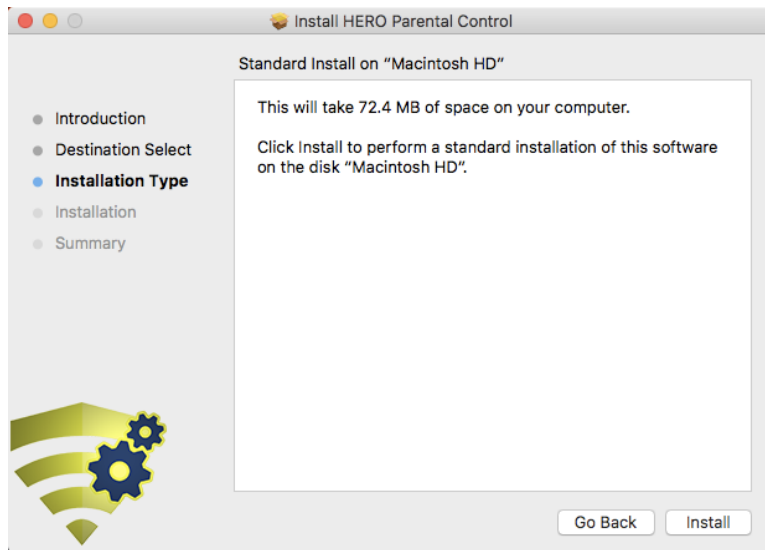
To download, go to <https://hero.fullarmorsys.com> and Click the link.

2. Run Package

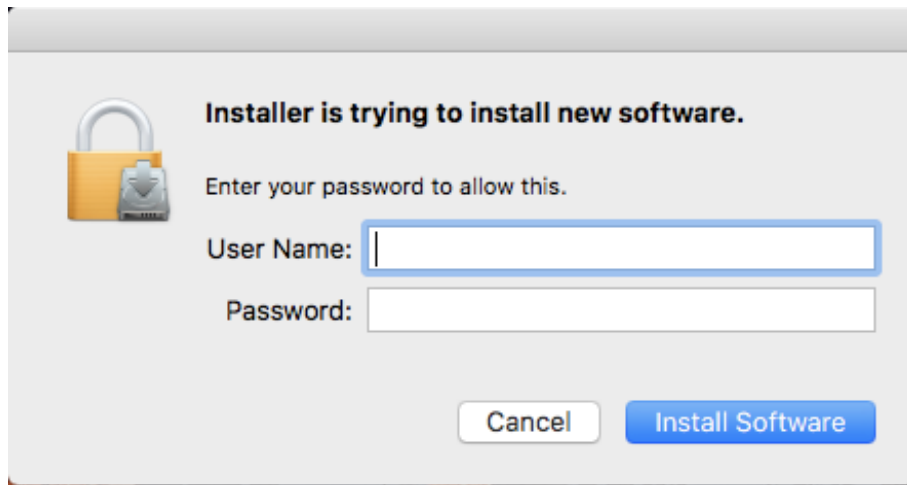
- a. Click Continue



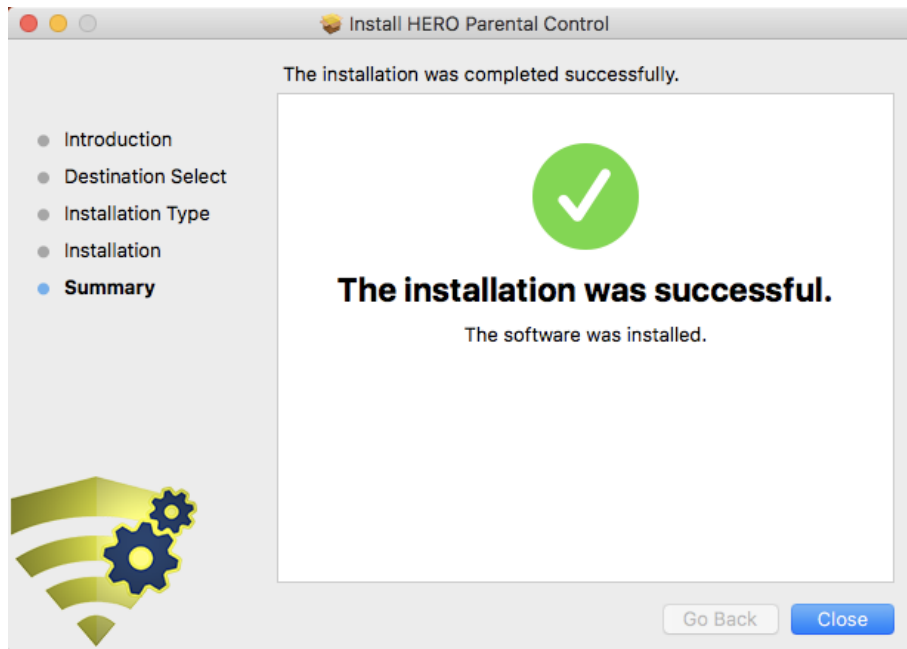
- b. Click Install



- c. Enter Computer Admin Credentials



d. Click Close

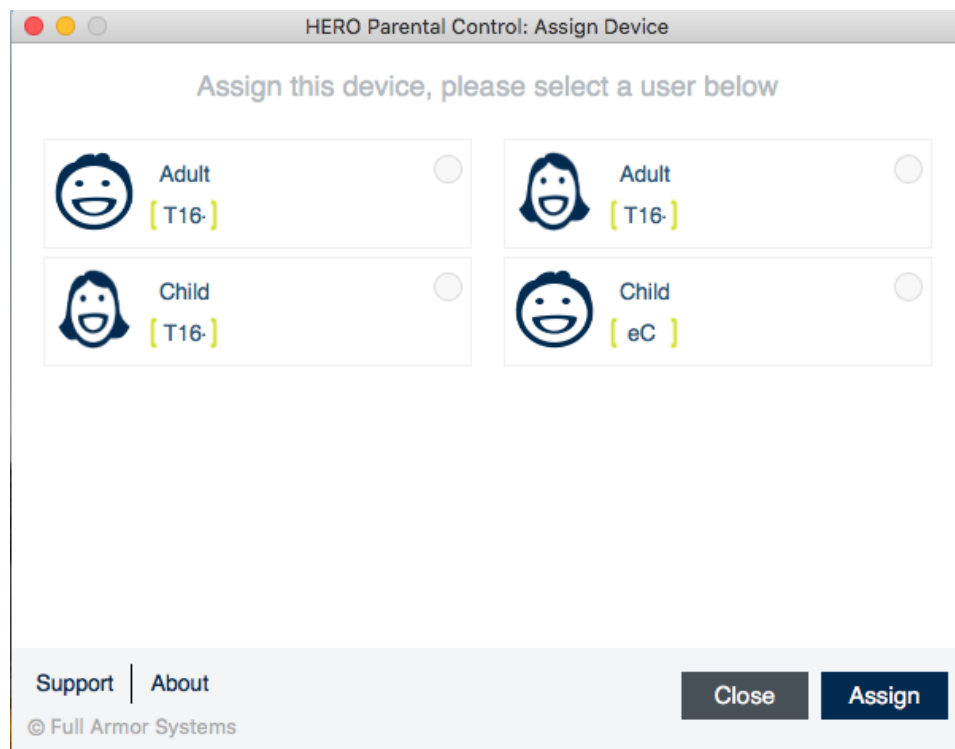


3. Assign User

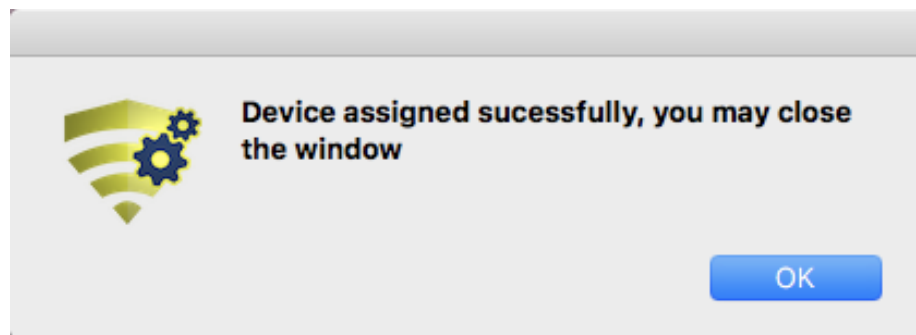
- a. Double Click the HERO icon in the applications folder in Finder



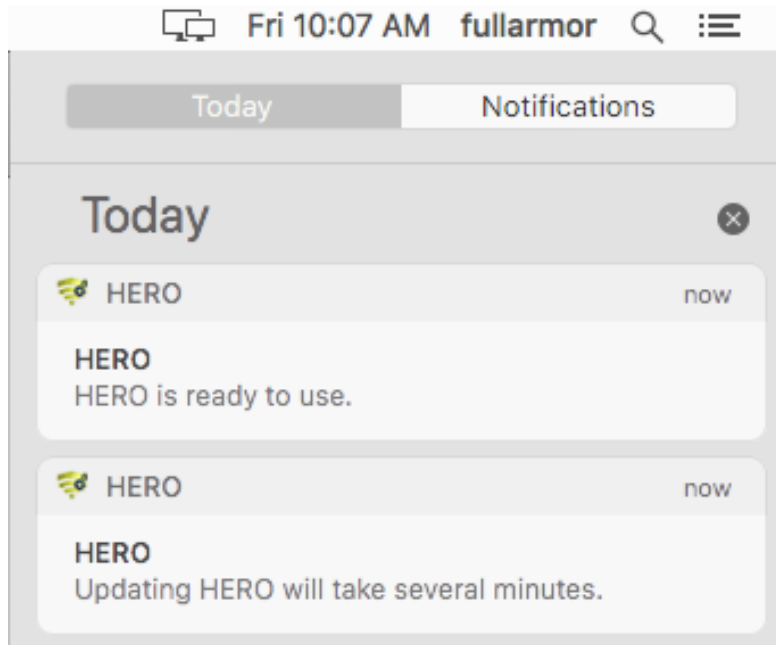
- b. Enter HERO Admin Credentials
- c. Click User who will be using the device



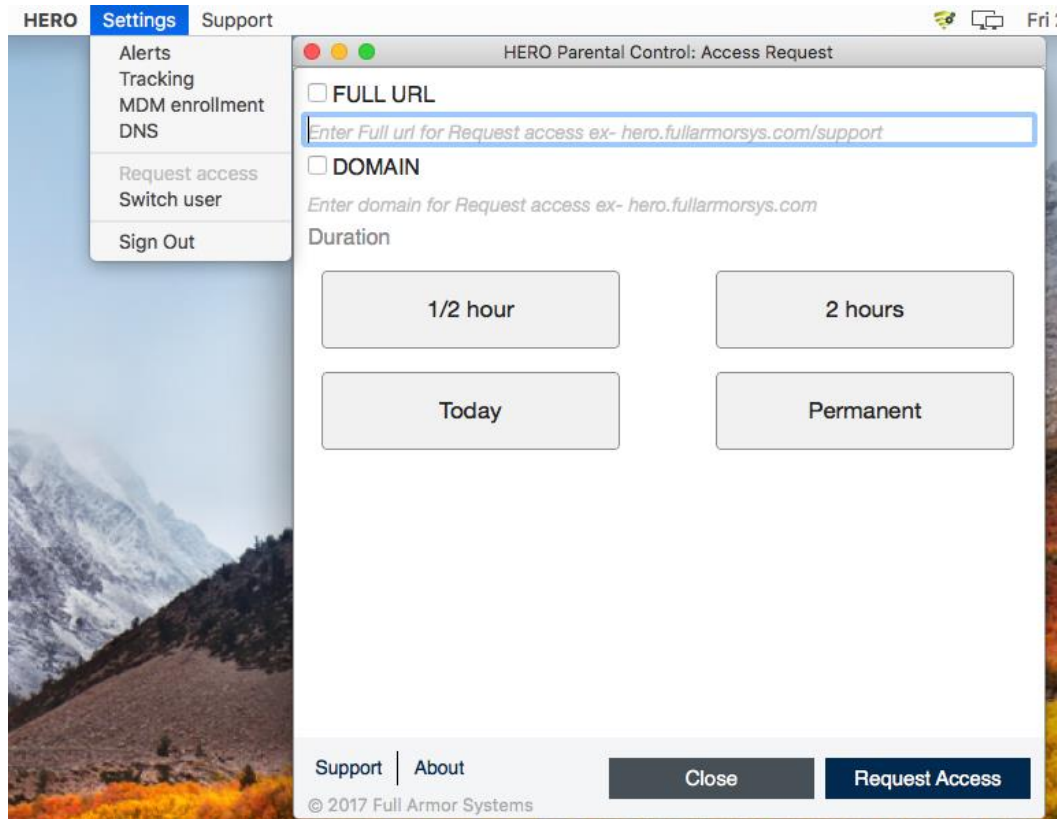
- d. Close Window after successful assignment



- e. You will receive a notification when HERO is done building its database and is ready to use



- f. To request access to a site Click on the block notification popup in the notification center, or you can request access to a site manually by opening the HERO app and going to settings



4. FAQ

FAQs Link - <https://hero.fullarmorsys.com/faqs>